

Voluntary Transport Schemes (continued):

- St. Albans & Hemel Hospitals Voluntary Service: 01442 287973
- Stevenage Council for Voluntary Service: 01438 724911
- Three Rivers: Chorleywood Area Care Scheme: 01923 284440
- Watford Council for Voluntary Service: 01923 254400
- Welwyn Hatfield Council for Voluntary Service: 01707 273875

Concerned about travel costs?

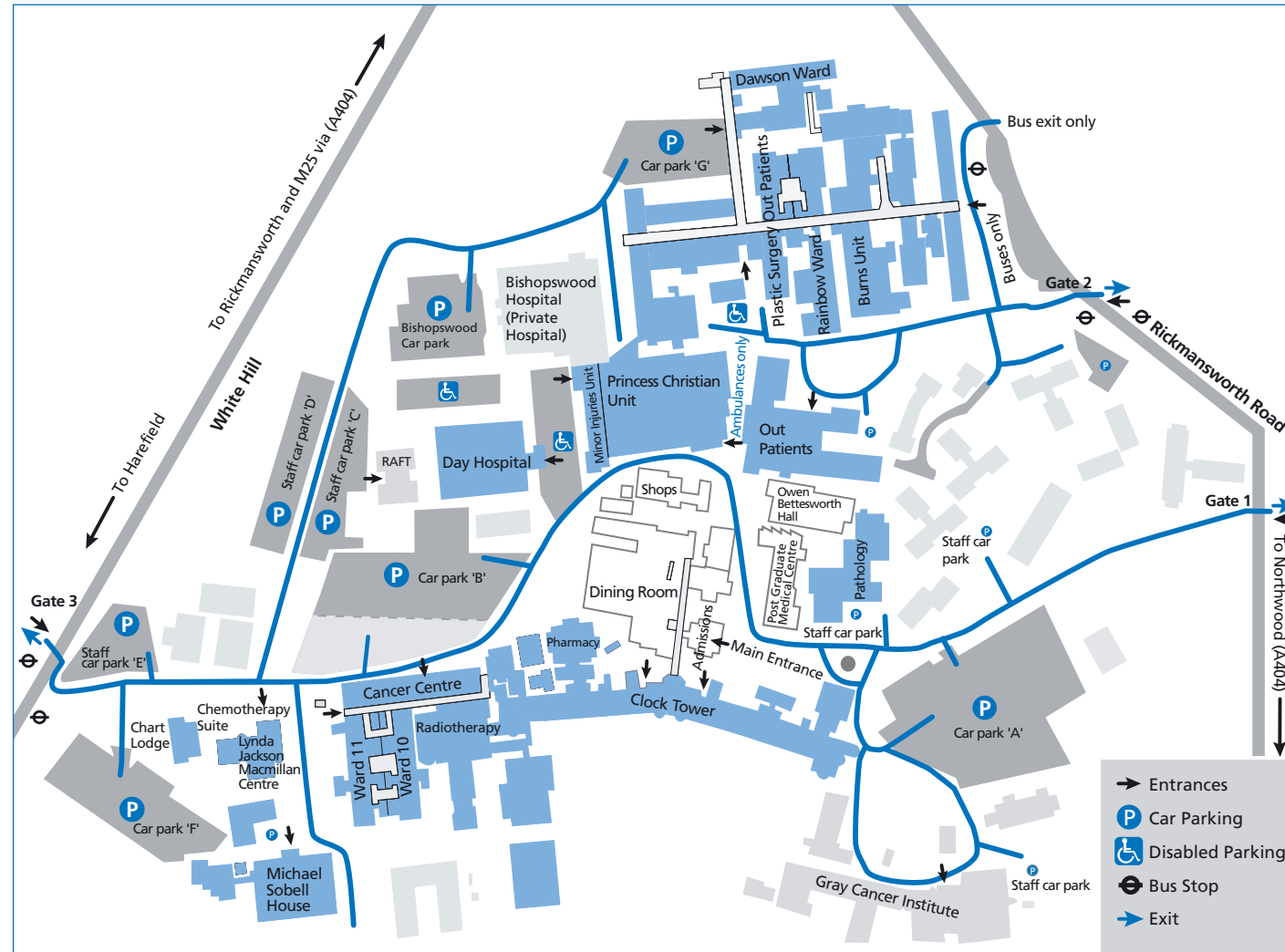
If it is decided for medical reasons that you need transport, you will not have to pay.

If you receive Income Support, Family Credit or hold a Low Income Support Certificate (HC1), you are entitled to travelling costs (passenger transport or petrol), and this also applies to your partner or dependent children. You need to take proof of DWP benefit and your appointment card to the hospital Patient Affairs office for reimbursement. Patient Affairs can be contacted on 01923 844292 or 01923 844183.

People on low income but who do not receive benefit should ask at the hospital for form HC1.

Help with hospital visiting costs may be available through the DWP Social Fund. Ask for a Community Care Grant Form from the DWP.

Map of Mount Vernon Hospital



Contact details:

Mount Vernon Hospital

Rickmansworth Road

Northwood

Middlesex

HA6 2RN

Telephone: 01923 826111

www.westhertshospitals.nhs.uk

www.mountvernoncancercentre.nhs.uk

www.thh.nhs.uk

Produced in conjunction with West Hertfordshire Hospitals NHS Trust and The Hillingdon Hospital NHS Trust

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How do I get to Mount Vernon Hospital?



Are you able to use private or public transport without any help?

If so you should make your way to the hospital using your own transport or public transport (i.e. bus, train or taxi).

Travelling by Car:

The hospital is well sign posted from all major routes.

- M25 exit Junction 18 (A404): Follow signs for Rickmansworth and Northwood
- From the West, M40 exit Junction 1 (A412): Follow signs for Denham, Harefield and Northwood
- From London, A40 to Ruislip turning (A4180): Follow signs for Ruislip and Northwood
- From Watford, A412 to Rickmansworth Follow signs for Northwood

Car Parking:

There are 3 main car parks at the hospital (please see map). There is a charge payable at the machines on exit. Patients attending for daily treatments are entitled to tokens at a cheaper rate.

Travelling by Bus:

Buses run regularly to and from the hospital. Bus stops are close to the main entrances (please see map). For help with timetables and planning your journey,

contact TRAVELINE on 0870 608 2608 (www.traveline.org.uk) or contact Transport for London (TfL) on 0207 222 1234 (www.busmap.co.uk).

Travelling by Train:

Northwood and Moor Park stations are both about 1 mile away from the hospital. Rickmansworth station is under 3 miles away. They are all on the Metropolitan line (London Underground).

- From Northwood station, there is a frequent and regular bus service to the hospital.
- From Moor Park station, you will need to take a taxi to the hospital (there is a taxi rank based at the station).
- From Rickmansworth station, there is also a regular bus service to the hospital.

For details of train timetables and help with planning your journey, call NATIONAL RAIL on 0845 7484 950, available 24 hours a day. (www.nationalrail.co.uk) For Underground call 0207 222 1234 (www.thetube.com)

Travelling by Taxi:

Your local telephone book will list taxi companies.

For details of local wheelchair accessible taxis, contact: DISH (Disability Information Service in Hertfordshire) 0800 181067. This service is available Monday to Friday

10am to 3pm excluding Public Holidays. Out of hours, there is an answer-phone service.

There is a 24 hour taxi service based at the hospital, they can be contacted on 01923 844791 or 01923 822400 (4791 from within the hospital).

Inter-hospital minibus service:

A free inter-hospital minibus service operates between Watford and Mount Vernon, Hillingdon and Mount Vernon, and between Hemel Hempstead, St Albans and Watford Hospital sites. Timetables should be displayed in the Main Reception foyers at each hospital.

Do you find it difficult to use public transport without help?

If your medical condition will be affected because the journey is very long, or you need to make several changes to get here, then ask a member of the medical team for advice. A patient should be able to reach hospital in a reasonable time and in reasonable comfort.

It may be possible for transport arrangements to be made for you (on medical grounds only). If you feel you have a medical reason and need transport to be provided, please contact the clinic/ department to which you have been referred.

Ambulance Transport:

If ambulance transport is arranged for you by the hospital, please note that this may be provided by car or ambulance and may change over time as your needs change. Ambulance transport is paid for by the NHS.

If you are not entitled to ambulance service transport, the hospital clinic may refer you to the hospital's own voluntary car scheme. Alternatively you may wish to contact a voluntary car scheme for help, in which case a donation is usually requested. Dial-a-Ride cannot be used by its members to get to hospital appointments.

Wheelchair accessible transport:

Contact Hertfordshire Action on Disability 01707 375159. Transport is available 7 days a week on a 24 hour service, but must be pre booked. (www.hadnet.org.uk)

Voluntary Transport Schemes:

The following services are for people who are unable to travel by any other means, in particular, the elderly with mobility problems or people with disabilities:

- Dacorum Council for Voluntary Service: 01442 212888
- Hertsmere Council for Voluntary Service: 0208 207 5055
- Mount Vernon Hospital Transport Scheme: 01923 844356
- N. Herts Council for Voluntary Service: 01462 459752